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2<sup>nd</sup> July 2012

**Attention: Pavee Noonpakdee**  
**General Manager**

Dear Khun Pavee,

We have been using ANSYS for our engineering process/ product development since 2007 under CAD-IT Support. We are very satisfied with the high quality of training, support, technical advice, and flexibility of CAD-IT support team in Thailand.

On behalf of HGA Process Development department of WDT, I would like to express our appreciation to CAD-IT for their great customer service which is very important to our engineering development work as well as to our internal/external customer satisfaction.

Yours Sincerely,

A handwritten signature in blue ink, appearing to be 'Santi'.

Santi Pumkrachang  
**Senior Manager**  
**HGA Process Development**  
**Western Digital (Thailand) Co., Ltd.**  
**Email: [santi.pumkrachang@wdc.com](mailto:santi.pumkrachang@wdc.com)**