## Panasonic ideas for life

Panasonic Refrigeration Devices Singapore Pte. Ltd. (PRDS)

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Attention: Ms Florence Tan

Chief Operating Officer

Dear Florence,

Re: Letter of Commendation

Panasonic Refrigeration Devices Singapore (PRDS) being one of the pioneer users of ANSYS FEA package in Singapore has been adopting the software since 1993. The long years of usage say a lot about the software's competency and its relevant applications in solving our engineering problems our company. Throughout the years, ANSYS has been working consistently on improving and enhancing its software to meet its users' increasing needs.

Being a user of ANSYS for many years, I feel that the software has been very beneficial in solving engineering problems and through the use of it, enhancing our engineering knowledge. The software users' friendliness and its functions and applications have been improving throughout these years. Other than the comprehensive manual guide, the personalized assistance provided by your ANSYS technical support team is vital. The team has been supportive in delivering advice to technical issues raised. Also communication between the technical team and our team has been very prompt and efficient. I would hereby like to express my appreciation to the team for their constant technical support, and special gratitude extended to Andy Tan and Dr Chen Fang Zhi.

I hope that the team will continue to extend its prompt service to our company and provide ever more value in the forth-coming years.

Yours sincerely,

Wan Kok How

Principal Engineer (Group Manager)

CAE / New Product R&D / Noise & Vibration / Material & Chemical Team

Product R&D

Panasonic Refrigeration Devices (Singapore) Pte Ltd